

# WARRANTY

## Maintenance

To ensure durability and longevity of Vitro's product line and customer satisfaction, periodic inspection and maintenance is necessary. **Buyers should therefore advise their clients to inspect merchandise at regular intervals-particularly the joints, welds, swivels and other points of stress as well as missing glides, screws or bolts, and to clean and tightened screws and bolts, and grease parts where necessary.** If repair parts are needed, use only Vitro replacement parts and attachment methods.

If an item shows any sign of structural fatigue, it should be taken out of service immediately. Vitro should be notified immediately. Any continued use of the product is at buyer's risk and Vitro's Warranty will no longer be valid.

## Warranty

All products manufactured by Vitro Seating Products are guaranteed against failure from defective workmanship. When installed and utilized for their intended purpose. The warranties are as follows:

- \* Oxford Series (lifetime)
- \* Spectrum Series Chairs(Lifetime Structural Frame)
- \* Omni Series Chairs & Barstools (Lifetime Structural Frame)
- \* Quest Series Chairs & Barstools (Lifetime Structural Frame)
- \* Stack Chairs (Lifetime Structural Frame)
- \* Table Tops (2 Years)
- \* All Other Products (1 Year)

Under this Warranty, any product proven to be defective shall be repaired or replaced at our option, free of charge, provided it is returned prepaid as directed.

In no case shall liability under this Warranty exceed the original purchase price of the defective merchandise. We reserve the right to inspect the defective item at our premises, by our factory personnel, to establish the cause of the alleged product failure.